



# LEAVES OF THE TREE

art therapy & counseling

## Notice of Your Rights Under the No Surprises Act

**Effective Date:** 11/30/2023

Leaves of the Tree, LLC  
4275 Fulton Dr. NW  
Canton, Ohio 44718  
(330) 249-3004

### Introduction

I am committed to transparency and ensuring that you understand your rights regarding billing for healthcare services. The No Surprises Act protects you from unexpected medical bills when you receive care from out-of-network providers under certain circumstances.

### What the No Surprises Act Means for You:

1. **Emergency Services:**
  - If you receive emergency care, you cannot be billed more than the in-network rate, even if you are treated by an out-of-network provider.
2. **Non-Emergency Services Provided by Out-of-Network Providers at In-Network Facilities:**
  - If you receive non-emergency services at an in-network facility but are treated by an out-of-network provider, you will be billed at the in-network rate. This rule applies to services like anesthesiology or radiology that may be provided by out-of-network providers in an in-network setting.
3. **Balance Billing Protection:**
  - You will not receive a surprise bill for amounts that exceed what you would have paid in-network. You are only responsible for paying your share of the cost based on your in-network rate.
4. **Advance Notice:**
  - For non-emergency services, you will be given notice of the possibility of receiving care from out-of-network providers and an estimate of the charges, if applicable.

### What to Do If You Receive a Bill:

- **Contact Me:** If you receive a bill for an amount you believe is incorrect or if you have questions, please contact my billing office at (330)249-3004 or [Adrienne@LeavesOfTheTreeLLC.com](mailto:Adrienne@LeavesOfTheTreeLLC.com).
- **Request an Explanation:** You have the right to request an itemized bill and an explanation of any charges.



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## **My Commitment:**

- I strive to provide transparent information about your costs and billing practices. For any questions about your rights under the No Surprises Act or to discuss your bill, please reach out to my office.

## **Contact Information:**

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4275 Fulton Dr. NW  
Canton, Ohio 44718

(330) 249-3004

[Adrienne@LeavesOfTheTreeLLC.com](mailto:Adrienne@LeavesOfTheTreeLLC.com)

[www.LeavesOfTheTreeLLC.com](http://www.LeavesOfTheTreeLLC.com)

## **Additional Resources:**

For more information about the No Surprises Act and your rights, visit the official website of the Centers for Medicare & Medicaid Services (CMS) at <https://www.cms.gov/> or the Department of Health and Human Services (HHS) at <https://www.hhs.gov/>.

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